

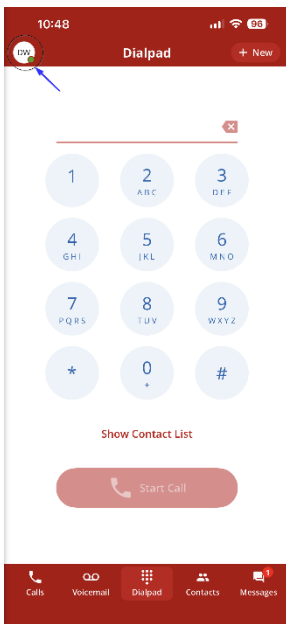


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Turn On Disable Calls

There are times when it is desired to silence calls to the Connect UC cell app. To do this, open the call preferences by pressing on the top left initials or picture inside the app.

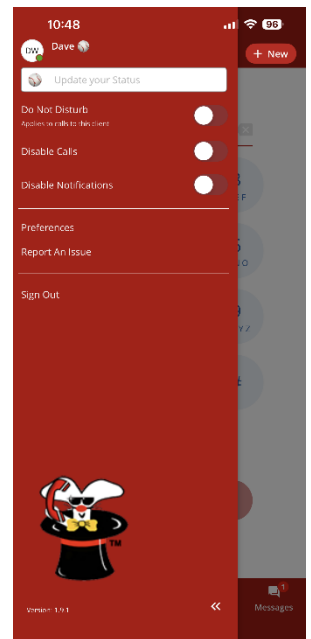


Once this has been clicked you should see a call preferences screen.

On the preferences screen you should see 3 sliders as shown in the picture on the right. If you are missing these buttons follow the update instructions below.

Use the **Disable Calls** slider to turn off calls on this device only. For example, if you have a desk phone and the cell phone app, the desk phone will continue to ring. The app will silence if disable calls is selected.

The **Do Not Disturb** slider will disable calls for ALL devices.



Update/Repair Preferences Screen

Occasionally, after an update (updates are frequently done on this app to improve functionality and counter security issues) the **Disable Calls** button will disappear. If this happens to you please do the following before generating a support ticket.

1. Check your app store for any updates and install them.
2. On updated apps or apps that do not have the 3 sliders, log out of the app. This is found at the bottom of the Call Preferences screen seen above on the right. Once logged out, log back in



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withi your username using the same login as your dashboard (found in your welcome email).
Note... You do not need to reset your login credentials unless you have lost them. The same
username and password work for both tools.

Questions?

As always, if you run into questions or have a struggle implementing the service feel free to
either email: magic@abadata.com or call: 989-883-3411 (or dial 611 from any of your
Abadata Connect telephones).